

Privacy Policy

Notice

We collect personal information data in several ways when you visit our web site or use our service (for example, when you contact us by email). Also Pharocloud automatically receives and records information from your browser, including your IP address and cookies. The personal information collected is used for billing, identification, authentication, service improvement, research and contact. We log IP addresses for security-related prevention, response, and audit activities. In order to tailor future releases to users' needs, such information as connection speed, operating system, web browser and browser version is collected through users' web browsers.

Cookies

We use cookies to access information when you sign in, store your preferences and to keep you logged in. By configure your browser you may accept or reject these cookies.

Billing information

We do not store any data regarding your billing information (credit card number and other billing information). We use a billing gateway, which assumes the use of a separate agreement between You and the gateway.

Information Sharing

We do not sell, rent or share personal information with third parties without your prior consent.

We reserve the right, however, to disclose personal information in such cases:

1. when we believe it violates our Terms of Service or is appropriate to comply with the law, to protect our or our users' rights, as well as to protect our users from fraudulent, abusive and unlawful use of our web site;
2. when we believe that disclosure is necessary to comply with a judicial proceeding, court order or legal process served on our website.

Information Security

We restrict access to personal information to Pharocloud employees, contractors and agents who need to know that information in order to operate, develop or improve our service. These individuals are bound by confidentiality obligations and may be subject to discipline, including termination and criminal prosecution, if they fail to meet these obligations.

Changes

Pharocloud will notify customers by email about any significant changes in this policy.

Privacy Questions / Feedback

Questions about this Agreement or the Privacy Policy should be addressed to Pharocloud at support@pharocloud.com.